INDEX OF EXHIBITS

- **Exhibit A** Disputed Marshaling Claims Protocols
- **Exhibit B** Letter to Processed but Unpaid Disease Claims
- **Exhibit C** Letter to Expedited Release and Foreign Gel Claims
- **Exhibit D** Letter to Cash-Out Offer Payment Claims
- **Exhibit E** Letter to Claims that Cannot be Paid Due to a Bad Address
- **Exhibit F** Initial Letter to Claims Processed but Cannot be Paid Due to Lack of Foreign Identification
- **Exhibit G** Final Letter to Claims Processed but Cannot be Paid Due to Lack of Foreign Identification
- **Exhibit H** Variation 1 of Letter to "Failed Pre-Screen" Claims Missing Signature
- **Exhibit I** Variation 2 of Letter to "Failed Pre-Screen" Claims Missing Signature
- **Exhibit J** Variation 3 of Letter to "Failed Pre-Screen" Claims Missing Signature
- Exhibit K Letter to "Failed Pre-Screen" Claims Late Claim Form
- **Exhibit L** Variation 1 of Letter to "Failed Pre-Screen" Claims Claims Not Eligible Because They Do Not Meet Eligibility Criteria
- **Exhibit M** Variation 2 of Letter to "Failed Pre-Screen" Claims Claims Not Eligible Because They Do Not Meet Eligibility Criteria
- **Exhibit N** Variation 3 of Letter to "Failed Pre-Screen" Claims Claims Not Eligible Because They Do Not Meet Eligibility Criteria

- **Exhibit O** Variation 1 of Letter to Claims Not Eligible Because They Failed to Cure Deficiencies
- **Exhibit P** Variation 2 of Letter to Claims Not Eligible Because They Failed to Cure Deficiencies
- **Exhibit Q** Variation 3 of Letter to Claims Not Eligible Because They Failed to Cure Deficiencies
- **Exhibit R** Letter to Claims that Failed to Submit any Medical Records to Support Disease Claim
- Exhibit S Letter to Claims Not Eligible for Payment Due to Offsets